# CS 250 Agile Team Charter Template

To complete this template, replace the bracketed text with the relevant information.

## SNHU Travel Team Charter

| Item | Response |
| --- | --- |
| **Business Case/Vision**  (value to attain) | To expand SNHU Travel's customer base by developing a niche vacation booking system offering trendy vacation packages in order to increase the company's market presence and revenue. |
| **Mission Statement**  (result to accomplish) | To create an innovative vacation booking system that provides a wide range of trendy vacation packages, catering to the diverse travel preferences of customers that establishes SNHU Travel as a leading provider in the travel industry. |
| **Project Team**  (team members and roles) | Team:   * Product Owner: Christy * Client: Amanda * Scrum Master: Ron * Tester: Brian * Developer: Nicky |
| **Success Criteria** | Start date: November 15, 2023  Expected completion date: December 20, 2023  Final deliverable: Agile project plan for the SNHU Travel website development.  Key project objectives: Expand the client base of SNHU Travel by developing a niche vacation booking system within five weeks to attract a larger audience in the United States. |
| **Key Project Risks** | Potential risks include an aggressive timeline leading to compromised product quality, scope creep due to evolving client requirements, and challenges in team coordination and communication. |
| **Rules of Behavior**  (values and principles) | The team adheres to the Agile Manifesto's core values, which prioritize individuals and interactions, working solutions, and customer collaboration over processes and tools. They follow the Scrum framework, emphasizing transparency, inspection, and adaptation. Additionally, the team values open communication, respect for each team member's role, and a commitment to delivering high-quality, valuable products to the client. |
| **Communication Guidelines**  (scrum events and rules) | The team follows the general guidelines associated with Scrum events like Sprint Planning, Daily Scrum, Sprint Review, Retrospective, and Backlog Refinement. They communicate openly during these events, share progress, and solve problems together. They also make sure these events don't take too long, and they listen and give helpful feedback to make things better. |